

Customer Service Assistant

Competitive Salary

24 hours per week (Monday, Tuesday, Thursday plus 1 in 5 Saturday morning (9am – 12 noon))

Lloyds Animal Feeds are a family owned business with bases across the UK, who work with customers to produce a nutritional solution that provides efficient production of Dairy, Beef, Sheep and Poultry.

An opportunity has arisen for a Customer Service Assistant to join our Wrexham Mill.

The Customer Service Assistant will support the Customer Service Department to take and process orders and manage complaints as they arise.

The successful candidate will hold GCSEs (or equivalent) at grade C and above in English and Maths and have experience of working with the public. The ideal candidate will have experience of working within a Customer Service environment, however this is not essential.

The successful candidate will have strong inter-personal skills, including the ability to develop effective working relationships, be able to work on their own and in a team and be able to demonstrate a professional approach. They will be able to prioritise workload, work under pressure and identify and resolve problems in a timely manner. They will also have experience of Microsoft excel and word.

For an informal discussion about the role or an application form please contact Katie Stocker, HR Manager on 01691 830741. Alternatively please send your CV and covering letter to recruitment@lloydsanimalfeeds.com.